

It's About Time

A close-up, low-angle shot of a clock face. The clock is white with black Roman numerals and hands. The hands are positioned to form a heart shape. The background is a solid blue color.

Virginia's Community-based Coordinated Services System



Time is golden to seniors who want to maximize the value of every precious day – and not waste endless hours attempting to find services and care.



Time is money to Virginia legislators, agencies and taxpayers well aware of the bottom line – they must find ways to make limited resources serve a booming population.



Time is the enemy of overburdened professionals serving the elderly and disabled – too little time, too much frustration.



Time is too short for the spouses and families of those needing care – there aren't enough hours in the day to take care of everything and everyone.



Community-based Coordinated Services System

It's about time...

for the Community-based Coordinated Services System.

For years, Virginia has had a vision. A vision to:

- Implement a No-Wrong-Door process, ensuring that everyone has the same access to information and resources, regardless of where he or she first enters the system
- Develop a one-stop resource linking seniors and adults with disabilities to services
- Help consumers have more control over decisions regarding the services they receive
- Allow professionals to spend more time focusing on clients, and less time searching for information or filling out paperwork
- Use technology to improve the access to, and delivery of, services for seniors and adults with disabilities
- Combine the resources, experience and energy of the public and private sectors to make a system that's right for everyone



Virginia has already taken the first steps to make this vision a reality:

- **Virginia's Uniform Assessment Instrument** ensures that all providers across agencies use uniform terminology and definitions in their needs assessments.
- **SeniorNavigator** built and maintains a database of more than 19,000 programs and services across the Commonwealth.
- **Public/private Partnerships**, instrumental for the success of the vision, have already been tested and proven in Virginia.

Now, the nation is looking to Virginia to make it happen.

It's time.

The Community-based Coordinated Services System – It's About Time.



The Community-based Coordinated Services System is a collaborative public/private partnership between the Commonwealth of Virginia and its agencies, SeniorNavigator, Peninsula Agency on Aging, Senior Connections, The Capital Area Agency on Aging, Valley Program for Aging Services, Inc., the Commonwealth Council on Aging, the Virginia Association of Area Agencies on Aging, 2-1-1 Virginia, local governments and more than 100 local private service providers across Virginia.

These partners are committed to improving the delivery of care and services to Virginia's seniors and adults with disabilities.

Initial funding for this important initiative has been provided by Dominion, the U.S. Administration on Aging and the Centers for Medicare and Medicaid Services, local governments and Virginia Community partners.

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